

5 ESSENTIAL TROUBLESHOOTING TIPS FOR LAST MINUTE EVENT TECH FAILS

1 IS IT HAPPENING JUST HERE OR IS IT HAPPENING EVERYWHERE?

This lets you know if you should focus your troubleshooting on a single device or if you need to look further downstream in a system.



2 IS IT CONNECTED?

It's easy for things to look connected but not quite be. Sometimes, cables look fine, but are damaged.



3 DOES IT HAVE POWER?

Power switches get turned off. Batteries die. Breakers trip.



4 REBOOT IT.

Turning a piece of gear off and back on may clear up the issue. (If what you are troubleshooting is software you should make this step #1.)



5 DID SOMEONE CHANGE A SETTING?

Start at the device itself and go through the chain to see what switches may have been flipped, faders moved, or knobs turned.

